



## Jan- March 2010 – Quarter 1

|   | Date card received |
|---|--------------------|
|   | Jan - March 2010   |
| <b>Base</b>   | <b>9</b>           |
| <b>How would you rate the quality of work carried out?</b>            |                    |
| Very poor   | 0<br>0%            |
| Poor  | 0<br>0%            |
| Good  | 0<br>0%            |
| Very good   | 9<br>100%          |
| <b>How would you rate the level of customer service you received?</b> |                    |
| Very poor   | 0<br>0%            |
| Poor  | 0<br>0%            |
| Good  | 0<br>0%            |
| Very good   | 9<br>100%          |
| <b>Did you feel you were charged a fair price?</b>                    |                    |
| Very unfair   | 0<br>0%            |
| Unfair  | 0<br>0%            |
| Fair  | 0<br>0%            |
| Very fair   | 6<br>67%           |
| <b>Would you recommend the business to a friend?</b>                  |                    |
| Yes   | 9<br>100%          |
| No  | 0<br>0%            |

**How to read this table:**

The results are given for the quarter of Jan – March 2010. The number in red shows the total number of feedback cards we received for your business for the current quarter. The figures in black show the results for each question. If you have any queries about this table please contact us. If you have any queries about how the results are displayed, please contact us.

**Comments:**

- Very happy with service.
- A very pleasant young man. Very willing.
- Very cheerful, happy worker.
- Very nice man - even changed his outdoor shoes for slipper.
- Thank you. Job done well.
- 1st class.