



January 2014- June 2014

Counts Break % Respondents	Total	Date card received			
		Jan- March 2014	April- June 2014	July- Sept 2014	Oct- Dec 2014
Base	2	1	1	-	-
How would you rate the quality of work carried out?					
Very poor	-	-	-	-	-
Poor	-	-	-	-	-
Good	-	-	-	-	-
Very good	2 100%	1 100%	1 100%	-	-
How would you rate the level of customer service you received?					
Very poor	-	-	-	-	-
Poor	-	-	-	-	-
Good	-	-	-	-	-
Very good	2 100%	1 100%	1 100%	-	-
Did you feel you were charged a fair price?					
Very unfair	-	-	-	-	-
Unfair	-	-	-	-	-
Fair	-	-	-	-	-
Very fair	2 100%	1 100%	1 100%	-	-
Would you recommend the business to a friend?					
Yes	2 100%	1 100%	1 100%	-	-
No	-	-	-	-	-

How to read this table:

The results are given for quarter 1 of 2014. If you joined the scheme during the most recent quarter, the quarter before you became a member will be blank.

The number in red shows the total number of feedback cards we received for your business during this period. The Base row, in green, breaks this down into the number received per quarter. The Base column, in blue, breaks it down by question so you can see the total for each answer to each question. The figures in the body of the table, in black, show the results for each question broken down by quarter.

If you have any queries about how the results are displayed, please contact us.

Comments:

- Can not praise your service enough. thank you and thanks to Colin he's great
- Left my house as he found it I will recommend him to all friends and family