



July – September Quarter 3

	Base	Date card received		
		Jan - Mar 09	Apr - Jun 09	Jul - Sept 09
Base	24	9	6	9
How would you rate the quality of work carried out?				
Very poor	-	-	-	-
Poor	-	-	-	-
Good	-	-	-	-
Very good	24 100%	9 100%	6 100%	9 100%
How would you rate the level of customer service you received?				
Very poor	-	-	-	-
Poor	-	-	-	-
Good	1 4%	-	1 17%	-
Very good	23 96%	9 100%	5 83%	9 100%
Did you feel you were charged a fair price?				
Very unfair	-	-	-	-
Unfair	-	-	-	-
Fair	-	-	-	-
Very fair	14 58%	6 67%	4 67%	4 44%
Would you recommend the business to a friend?				
Yes	24 100%	9 100%	6 100%	9 100%
No	-	-	-	-

How to read this table:

The results are given for the first three quarters of 2010. The number in red shows the total number of feedback cards we received for your business for the current quarter. The figures in black show the results for each question. If you have any queries about this table please contact us. If you have any queries about how the results are displayed, please contact us.

Comments:

- I did appreciate the prompt attention I received.
- Very good.
- Happy with it.